

Ohio Person-Centered Care Coalition Meeting

Date: February 18, 2011

Time: 10:00 am to 3:00 pm

Location: Ohio Department of Aging Office, Leveque Tower, Columbus, Ohio

Attendance taken at door with sign-in sheet.

- I. Introductions & agenda review: Those attending introduced themselves. Hilary Stai gave general orientation to the building and the day's events.
- II. Reports:
 - A. President's Report: Matt Dapore thanked Hilary Stai for stepping in to assist us to reinstate the PC3. We are looking for a CPA and Attorney to assist us to file legal documents for the organization. Matt is asking for suggestions as he is looking for free assistance. In addition, he is looking forward to the committees getting started today.
 - B. Treasurer's Report: Dionne Nichols reported on last year's financials. Most revenue was from the previous conferences. There was no discussion.
- III. Updates:
 - A. Board members and minutes: The board met in December and minutes were posted on the website. No corrections were offered except a spelling error.
 - B. Membership & Listserv: There was a problem with the listserv and it was not working. Updates will be done in the future by Hilary Stai. Since September, the membership has increased to 765 members. All members are automatically placed on listserv.
 - C. Creating Home Project: The Pioneer Network in collaboration with the Pickering Institute is participating in the "Creating Home" Project Phase 2. Ohio has volunteered for this project. Thirteen (13) groups will be held throughout the state. These meetings of 10-13 persons are like a Book Club where consumers with an interest in LTC will participate with materials from the Pickering Institute. Hilary says we still need a Youngstown site. The facilitator and host may be different people. There is a wonderful packet for the participants and the facilitator leads a discussion. Additional groups can be held if others are interested. Phase 1 was completed to make significant changes to Phase 2. The goal is education of consumers.
 - D. Education:
 - a. Consistent Assignment Survey & Webinar: The survey is on the website and it is an easy simple 11 questions. We have had 122 visit the survey but only 25 have completed. We need more surveys completed. Please spread the word to complete the survey. A webinar will follow on this topic.
 - b. Leading Age Ohio Culture Change Interest Group: At the annual conference for Leading Age Ohio (previously AOPHA), there will be a Person-Centered Track. In addition, the Core of Knowledge has added a half-day of education for new Administrators. The Department of Aging hosted a television show "Finer with Age"

and the show is available to view on the website. Additionally Leading Age Ohio, there is a special interest group on Person-Centered Care to support the members with mentors and education.

- c. Advancing Excellence LANE Discussion: Beverly Laubert gave a report on LANE. This is a quality improvement program under Ohio KePro .There has been a high number of nursing homes involved (44-45%). There are common members within the LANE and the PC3 organization. Beverly suggested the LANE group become a Committee of the PC3 organization. The goals are similar. There was discussion that the LANE activities are broad and may be diluted as a committee. Others felt a committee structure was stronger than a program.

ACTION TAKEN: The Person-Centered Care Coalition is open to the LANE being connected through a Committee structure. The PC3 Board will work with the LANE on what that merging will look like.

- d. Critical Access Nursing Home (CAN) project: Erin Pettegrew shared information on the Advancing Excellence program called Critical Access Nursing home (CAN) project. A few facilities were identified in the Cleveland area. The facilities are identified as needing improvements. The program focuses on meeting with nurses and staff to improve staff stability, leadership and care over a period of a year.
- e. Outreach/Marketing: Posters and fact sheet have begun to be produced. Hilary projected the new look. The message is “You should feel at home wherever you live!”. Feedback was offered about the diversity of the persons and the institutional backgrounds on a few pictures. The group was positive about the posters.
- f. Ohio Department of Aging’s Director Bonnie Kantor spoke to the group. She described her leaving the Pioneer Network and why she came to a government position. She believes the states haven’t engaged in person-centered care. She became fearful that the state budget crisis will further impact the PCC movement. She wants to see the federal policies moved to the state policies. She has explained that there is not a choice between home& community based care and institutional care. The people have choices to feel at home wherever they live. We need to rebalance by rebalancing the way we look at choice. She handed out the nine principles of Health Transformation. These are consistent with person-centered care. The nine principles are: Long Term care, Innovation, Chronic Disease, Primary Care, Value, Transparent, Evidence-Based, Personal Responsibility, and Market-based. We must move from caring about a system to caring about the persons. One core goal involves rebalancing LTC. Successful organizations are those who practice choice and quality. It is not about the locus; it is about the person. The five elements of this goal are: a) move resources to Home and Community based care, b) one unified LTC budget, c) move from institutional care to individualized care regardless of setting, d) rebalance the discussion between cost and quality, and e) rebalance responsibility.
- g. Design on a Dollar Website: By going to the Pioneer Network, you can register and get suggestions for a low budget changes to make an institutional setting more

person-centered. Hilary demonstrated this feature on the screen. There is terrific information on the website including where to purchase items. Hilary encourages us to share this with others.

- h. Facebook: There were efforts to start a Facebook page. The Outreach/Marketing Committee will need to figure this out.

The meeting was adjourned for lunch. Three committees (Outreach/Recruitment, Education & Conference, & Regulatory) met in the afternoon to develop goals and plans. The meeting was adjourned at 2:30pm.