

Family Questionnaire

Dear Family Member,

Please take a moment to complete the following form and return it to us. Your input is extremely valuable and will be appreciated. Answers from this survey will be used to evaluate the services we provide to you. Thank you for your assistance.

Organization:

City:

State:

1. The elders and families participate in decision-making.

Strongly Agree Somewhat Agree Neutral Somewhat Disagree Strongly Disagree

2. The administrator knows my name.

Strongly Agree Somewhat Agree Neutral Somewhat Disagree Strongly Disagree

3. The staff cares about the elders.

Strongly Agree Somewhat Agree Neutral Somewhat Disagree Strongly Disagree

4. The people who live here are safe.

Strongly Agree Somewhat Agree Neutral Somewhat Disagree Strongly Disagree

5. The employees are well trained and know what they are doing.

Strongly Agree Somewhat Agree Neutral Somewhat Disagree Strongly Disagree

6. The elders appear lonely.

Strongly Agree Somewhat Agree Neutral Somewhat Disagree Strongly Disagree

7. I rarely see the administrator.

Strongly Agree Somewhat Agree Neutral Somewhat Disagree Strongly Disagree

8. I trust my family member's physician.

Strongly Agree Somewhat Agree Neutral Somewhat Disagree Strongly Disagree

9. People work here because they enjoy working with the elders.

Strongly Agree Somewhat Agree Neutral Somewhat Disagree Strongly Disagree

10. I often see children in the facility.

Strongly Agree Somewhat Agree Neutral Somewhat Disagree Strongly Disagree

11. The facility is clean.

Strongly Agree Somewhat Agree Neutral Somewhat Disagree Strongly Disagree

12. Resident's rooms look much like a room in someone's home.

Strongly Agree Somewhat Agree Neutral Somewhat Disagree Strongly Disagree

13. I am comfortable bringing my concerns to a staff member.

Strongly Agree Somewhat Agree Neutral Somewhat Disagree Strongly Disagree

14. Staff members are friendly.

Strongly Agree Somewhat Agree Neutral Somewhat Disagree Strongly Disagree

15. People from the community are involved in the facility.

Strongly Agree Somewhat Agree Neutral Somewhat Disagree Strongly Disagree

16. I believe this is an abuse-free environment.

Strongly Agree Somewhat Agree Neutral Somewhat Disagree Strongly Disagree

17. Staff members are respectful of me.

Strongly Agree Somewhat Agree Neutral Somewhat Disagree Strongly Disagree

18. The elders appear bored.

Strongly Agree Somewhat Agree Neutral Somewhat Disagree Strongly Disagree

19. Staff members take time to talk and listen to the elders.

Strongly Agree Somewhat Agree Neutral Somewhat Disagree Strongly Disagree

20. In general, I am satisfied with the home.

Strongly Agree Somewhat Agree Neutral Somewhat Disagree Strongly Disagree

Thank you for completing our survey.